



# Golden Gate Regional Center

*Supporting Lives of Liberty and Opportunity*

BOARD of DIRECTORS MEETING  
RECORD of MAY 17<sup>th</sup>, 2022, 5:30 PM  
VIA ZOOM CONFERENCING

PRESIDING: Audrey deChadenedes

DIRECTORS PRESENT: Michael Bernick                      Alex Madrid  
Hank London                                      Lynn Pulliam  
Abby Yim                                              Tracy Bullock  
Dillon York                                              Jacy Cohen  
Tiger Yorke                                              Nini Aye

DIRECTORS ABSENT: Edith Arias

STAFF: Eric Zigman                                      Dr. Ingrid Lin  
Lop Hou                                              Aria Alokozai  
Lisa Rosene                                              Amanda Pyle  
Grace Soriano-Smith                                      Frances Biderman

GUESTS: Maxine Paula Milam                                      Sheraden Nicholau  
Andrea Fuentes                                      Joseph Asaro  
Dr. Jenn Pien                                              Erika Gonzalez

CALL TO ORDER (Audrey deChadenedes)

Ms. deChadenedes called the meeting to order at 5:35 p.m. Welcoming remarks and introductions followed.

CONSENT AGENDA ITEMS (Audrey deChadenedes)

**ACTION    A. Agenda**

*The agenda for tonight's meeting was approved.*

*M/S/C (Tiger Yorke motioned/ Hank London seconded)*

**ACTION    B. Record of April 19<sup>st</sup>, 2022, Meeting**

*The Record of Meeting of April 19<sup>st</sup>, 2022 was approved.*

*M/S/C (Alex Madrid motioned/ Jacy Cohen seconded)*

**PUBLIC COMMENT / ANNOUNCEMENT**

There were no public comments. Tiger Yorke told the board about his new job at Chuck-E-Cheese.

### **Finance Committee (Michael Bernick)**

Monthly Financial Statement: as of Feb 28, 2022

#### Operations:

After eight months of operation, year to date expenditures are under budget by 9.8%. We have also received funding for START program in the C-2 Contract Amendment. All operations funds are expected to be fully expensed for the fiscal year over the normal course of operations.

#### Purchase of Services (POS) Excluding CPP:

The estimated projected surplus is approximately \$25 million for the fiscal year. As the fiscal year progresses payment of services are expected to transition from alternative services rates back to traditional services rates. Additionally, an increase in service provider rates will begin to phase in beginning April 2022. The allocated funds in the C-2 include the projected increase in rates.

### **People’s Caucus (Alex Madrid/Jacy Cohen)**

Alex Madrid reported that the People’s Caucus Committee met with the People First of California, Inc Board President to discuss having a representative apply to be on that statewide board. Jacy Cohen shared that the committee had a robust discussion on a letter that was received from. to the People’s Caucus could potentially have a statewide voice if they pursue this opportunity. The Caucus also discussed educating their peers about employment opportunities.

### **Services Committee (Audrey deChadenedes)**

Audrey deChadenedes reported that the Services Committee continues its work on Futures Planning. The committee is in the information-gathering stages of this project. Jacy and Audrey met with the Service Providers Advisory Committee to hear about their experiences with families and the ideas they have in terms of the significant need for support in planning for the future for individuals and families

The committee will be holding listening-sessions with families and people served in the future. The committee has identified their initial groups and will begin scheduling sessions in the summer.

Q and A followed.

### **Board Operations Committee (Alex Madrid)**

Alex Madrid reminded the board that Andrea Fuentes is recommended by the Board Operations Committee to the full board for board membership. With no further discussion, Audrey called the question.

**ACTION To elect Andrea Fuentes to the Golden Gate Regional Center’s Board of Directors**

*The Record of Meeting of April 19<sup>st</sup>, 2022 was approved.*

*M/S/C (Nini Aye motioned/ Tiger Yorke seconded)*

Alex presented the Board Operations recommended Slate of Offices for consideration by the board in the June Board Meeting. The Sample Ballot was included a week ago in the board materials packet.

Alex also shared that the Board Retreat will be on Saturday, May 21<sup>st</sup> and will include Board Roles and Responsibilities, lunch, a Whistleblower Training and Culture Diversity/ Humility Trainings. This training for all GGRC board members will have in person or on Zoom attendance options.

Board Officers Nomination:

The Board was notified to send their nominations for Board Officers to the Board Operations Chairperson (Alex) by April 30<sup>th</sup>. The Board Operations Committee will collect the nominations and present a recommended Slate of Officers at the Board meeting on May 17<sup>th</sup>. As per our bylaws, the election of officers will then be held in the June Board meeting.

Q and A followed.

**Service Provider Advisory Committee (Abby Yim)**

SPAC & COVID Update

Abby Yim reported that the SPAC committee has recently focused on the Quality Incentive process that DDS is discussing in terms of weighing in on Performance Measures for service providers. Eventually 10% of providers rates will be contingent on how their results on these performance measures (once established). In addition SPAC has been discussing the impacts of the recent increase in COVID positive cases in staff and the people they serve.

**Legislative Committee/ARCA Report (Audrey deChadenedes)**

The Governor's May Revision of the 22/23 budget was announced on Friday, May 13th. It included several one-time investments - totaling \$183.5M GF - in the developmental services workforce, including a DSP intern and training program and tuition reimbursement for Regional Center Service Coordinators pursuing advanced degrees in Health & Human Services. It also included \$6.5M for Early Start eligibility expansion.

The May Revision did not address the requests for funds to modernize the Core Staffing Formula and lower Regional Center caseload ratios, or to accelerate the rate increases for service providers. ARCA, the ARC and other advocacy groups will continue their push for these crucial changes. Some good news - after meeting with the Advocats, Asm Kevin Mullin agreed to sign on to a letter written about the Core Staffing Formula to the head of the Assembly Budget Subcommittee on HHS. He joins 5 other Assemblymembers in this request.

Next, the Senate and Assembly Budget Subcommittees will meet, beginning next week, to take final votes on proposals. Then the full Budget Committees vote on the budget By June 30th – The Governor will sign the Budget into law, giving the state legal permission to spend money for the new fiscal year (starting July 1st).Q & A followed.

## **Executive Committee/Chairperson’s Report (Audrey deChadenedes/Abby Yim)**

### Strategic Plan Revision Project Update:

Abby Yim reported that the aim of Strategic Plan is to build on the comprehensive work that already been done in the previous Strategic Plan and incorporate new information and key learning’s of the past two years..

Abby shared that we are now in the 2<sup>nd</sup> Phase: The Steering Committee will meet on May 31<sup>st</sup> to discuss and provide input into the draft plan. A “plain language” version of the plan is underway and will be delivered. Abby related that one of the tasks of the Steering Committee will be to facilitate four or five “listening sessions” with stakeholders (e.g. individuals served, families, providers, GGRC staff, etc.). After those focus group sessions are completed, the plan will be revised and brought to the full board for consideration in June or September (the next two board meetings).

Abby thanked Ami Sullivan of KineticFlow for her support and efforts to complete this new strategic plan.

Q and A followed.

## **State Council on Developmental Disabilities, Bay Area Office (Sheraden Nicholau)**

Sheraden Nicholau delivered a presentation on “The Top 5: The Top Five Things to Know About the National Core Indicators Project

Sheraden shared the following points:

- 1) **Know about the National Core Indicators project. Learn who is involved in this project nationally, and here in California.**
- 2) **Know the four types of NCI surveys used in California.**
  - a. Adult In-Person Survey – is a face-to-face survey for individuals (18 years and over) who receives at least one service from the regional center, in addition to case management.
  - b. Child Family Survey – to be completed by families of a child (3-17 years old) who lives with them and receives at least one service from the regional center, in addition to case management.
  - c. Adult Family Survey – to be completed by families of an adult (age 18 and over) who lives with them and receives at least one service from the regional center, in addition to case management.
  - d. Family Guardian Survey – to be completed by families and conservators of individuals (age 18 and over) who live in a community placement setting, and receives at least one service from the regional center, in addition to case management.

**3) Learn about the questions NCI asks of individuals and family members who participate. Learn how data is collected.**

The NCI surveys ask questions about the following topics:

- a. Access and delivery of IDD related services
- b. Choice and decision-making
- c. Community involvement (this includes employment and relationships)
- d. Satisfaction with IDD related services
- e. Information access and Planning
- f. Health and Welfare (including a section specific to COVID-19 questions)
- g. Respect for and Rights of the person-served

**4) Learn how the survey answers will be used.**

Once the completed surveys are collected and submitted, the Human Services Research Institute (HSRI) analyzes the data and shares the results in a report with DDS and with regional centers across the state.

**Think about how YOU can use National Core Indicators data in your advocacy work.**

Sheraden also shared a few internet links that help describe the NCI surveys and results. Her presentation was very well received.

**Director’s Report (Eric Zigman)**

**National Core Indicator (NCI) Public Stakeholder Presentation:**

The Board convened this public stakeholder meeting to explain the NCI surveys and take any input from the board, GGRC staff or public had in reaction to the surveys and their results.

Eric covered the following areas in his presentation

**1. Introduction**

- a. What is the National Core Indicator (NCI) Survey?
- b. Why is the Survey Conducted?
- c. Where is the Survey Conducted?
- d. How is the Survey Conducted?

**2. The Four (Soon to be Five) NCI Surveys**

- a. Adult In Person Survey
- b. Child Family Survey
- c. Adult Family Survey
- d. Family Guardian Survey
- e. Staff Stability (New!)

### **3. Where to Find NCI Information about GGRC**

- a. GGRC’s Website (Under “About Us,” “Transparency and Accountability,” “Performance,” “National Core Indicators [NCI]”):  
<http://www.ggrc.org/component/content/article/3-about-us/776-national-core-indicators-nci-survey>
- b. The RC Dashboard on the DDS Website:  
(<https://www.dds.ca.gov/rc/dashboard/national-core-indicator/>)
- c. The NCI Reports on the DDS Website: <https://www.dds.ca.gov/rc/nci/> (“Survey Results/Reports” Tab)
- d. The Integrative Dashboard: <https://www.dds.ca.gov/rc/nci/> (“Interactive Dashboard” Tab)

### **4. Examples of Some NCI Survey Results for GGRC**

- a. Adult In Person Survey
- b. Child Family Survey
- c. Adult Family Survey
- d. Family Guardian Survey

The presentation was well received, and the board and staff discussed the NCI surveys.

#### Assembly Budget Proposal – Modernizing Regional Center Funding:

Eric spoke about Assembly Budget Proposal – Modernizing Regional Center Funding. The proposal has six Assembly Members who have signed a letter to the Assembly Budget Sub-Committee on Health and Human Services. Assembly Member Mullin, as Audrey mentioned earlier, has signed on to the letter, after talking with the AdvoCats, a GGRC-area advocacy Group.

Meeting adjourned to Executive Session at 7:30 pm.

Respectfully Submitted,  
Grace Soriano-Smith  
Interim Executive Assistant