

GOLDEN GATE REGIONAL CENTER BOARD of DIRECTORS **REVISED MEETING
AGENDA**

Tuesday, September 17th, 2024, 5:30 PM

Via Zoom Video Conference or at GGRC, 1355 Market Street, Suite 220, San Francisco, CA 94103

5:30 pm **I. CALL TO ORDER / INTRODUCTIONS** (Jacy Cohen)

II. CONSENT AGENDA ITEMS (Jacy Cohen)

ACTION

A. Agenda

ACTION

B. Record of June 18th, 2024, Meeting

5:40 pm **III. PUBLIC COMMENT/ANNOUNCEMENTS** (Jacy Cohen)

5:45 pm **IV. COMMITTEE REPORTS** (Jacy Cohen)

V. State Council on Developmental Disabilities (Sheraden Nickolau)

6:05 pm **VI. COMMITTEE REPORTS (Continued)**

C. Services Committee (David DeLira)

ACTION

1. Approval of Purchase of Service Guidelines

ACTION

2. Approval of GGRC Early Start Correction Plan

D. Board Operations Committee (Lynn Pulliam)

1. Board Education and Presentation Survey Results

E. Service Provider Advisory Committee (Kate O'Connor)

F. ARCA Report/ Legislative Committee (Edith Arias)

1. ARCA Academy Recap

2. Master Plan on Developmental Services

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3. AB 2423 (Mathis)
4. AB 1147 (Addis)

G. Executive Committee (Jacy Cohen)

1. Contract Approvals under Timely Action Board Resolution (6/22/24)
2. Contract Approvals under Timely Action Board Resolution (9/4/24)

6:35 pm **VII. DIRECTOR'S REPORT** (Eric Zigman)

ACTION

1. Approval of Proposed Performance Contract FY 24-25
2. *Board Education Presentation: GGRC Language Access and Cultural Competency Survey Results* (Ami Sullivan, Kinetic Flow)

7:15 pm **VIII. EXECUTIVE SESSION** (If needed)

You must RSVP to attend in person or to receive the Zoom meeting information. To RSVP or if you have any questions, please get in touch with Lisa Catalano at lcatalano@ggrc.org or call 415-533-9375.



Golden Gate Regional Center

Supporting Lives of Liberty and Opportunity

RECORD of September 17, 2024, 5:30 PM

PRESIDING: Jacy Cohen

DIRECTORS PRESENT: David DeLira
Marta Guzman
Kate O'Connor
Shirley Poitier
Brindicy Alcaraz
JJ Khin

Lynn Pulliam
Michael Bernick
Sharon Jones
Tracy Bullock
Edith Arias

DIRECTORS ABSENT:

STAFF: Eric Zigman
Amanda Pyle
Lop Hou
Frances Biderman

Lisa Catalano
Lisa Rosene
Brenda Gonzales
Ihsan Shagiwal

GUESTS: Ami Sullivan
Sheraden Nicholau
Alida Fisher
Chris Aguirre

Oscar Arteta
Liliam Ansari

CALL TO ORDER (Jacy Cohen)

Ms. Cohen called the meeting to order at 5:34 p.m. Welcoming remarks and introductions followed.

CONSENT AGENDA ITEMS (Jacy Cohen)

ACTION A. Agenda

The agenda for today's meeting was approved after the update that the financials section had a format issue.

M/S/C (David DeLira motioned / Lynn Pulliam seconded)

ACTION B. Record of June 21st, 2024, Meeting

No comments or corrections

M/S/C (Kate O'Connor motioned/ Lynn Pulliam seconded)

PUBLIC COMMENT / ANNOUNCEMENT

There were no public announcements

COMMITTEE REPORTS

Finance Committee (Michael Bernick)

Monthly Financial Statement:

Lop reported GGRC's monthly financial statements. The 2024-2025 budget is still in process.

Operations

The fiscal year 2023-2024 year-to-date expenditures are under budget by 5.1%; however, all operations funds are expected to be fully expensed for the fiscal year over the normal course of operations.

Purchase of Services (POS) Excluding CRDP

Fiscal year 2023-2024: Year to date, POS expenditures are under budget by 8.9%. This fiscal year, the estimated surplus is projected to be approximately \$35 million.

Community Resource Development Plan (CRDP) Funding

Placement funds and Start-Up funds have been allocated but have yet to be expensed.

Contract Approvals

Lop reviewed three contracts that were voted on and approved at the GGRC Executive Committee Meeting on September 4th, 2025. R&D Transportation Brokers, Columbus Health (clinical staffing), Devcon Construction (new Marin office space).

State Council on Developmental Disabilities Update on SCDD Activities (Sheraden Nicholau)

Sheraden Nicholau, SCDD Regional Manager, shared SCDD updates and timely information on events, training, and opportunities, including the following:

The next Self-Advocate Advisory Committee (SAAC) will be on September 24th. The next Bay Area RAC vote for chairperson, health practice, and policy planning will be at 1 Frank H Ogawa Plaza, Oakland City Hall, Sergeant Ervin Roman Hearing Room, from 5:30 to 8 p.m.

Upcoming:

English and Spanish – IPP strategies, back-to-school special education series
Self Determination orientations: Vietnamese, English.

Reminder about the State Council's Year-round Sponsorship Opportunity:

The California State Council supports events that promote self-advocacy, leadership and education, thereby enabling people with developmental disabilities and their family members to expand their knowledge and skills. Organizations may apply for Council sponsorships for events that promote self-advocacy and family-advocacy. The Council will give special consideration to entities that provide free or discounted services or event registration fees to people with IDD and their families or offer other help so that people with IDD and their families can fully participate. The Council primarily seeks to support events where people with IDD participate as panelists and presenters. Submit a request at least 90 days before your event. \$2500 limit per sponsorship. Read more about the request process:

<https://scdd.ca.gov/sponsorships/>

PPE

PPE is available for nonprofits and community groups. Email the request to Sheraden at Sheraden.nichalau@scdd.ca.gov.

Board Operations (Lynn Pulliam)

Lynn provided an overview of the board training and presentation survey results, which were available in the packet.

Services Committee (David DeLira)

David DeLira reviewed what was covered in the Services Committee meeting.

New Web Site

Amanda Pyle stated that GGRC had finished the focus groups for the new website. The community and service providers gave great feedback on the existing messaging, clarity, and use of plain language. We are currently working on reviewing and developing new content. In the next few months, we will be recruiting for a multilingual GGRC Website Community Advisory Board of people served and parents who will be asked to give feedback on new website components as they are developed.

Approval of Purchase of Service (POS) Guidelines

Lisa R. discussed the item for a vote and asked if people had questions on POS Guidelines. The guidelines for approval were in the Board packet for review.

ACTION A. Approval of Purchase of Service Guidelines

The board packet provided documentation, and Lisa Rosene asked for questions before the vote. No questions or comments were made, and the guidelines were approved.

M/S/C (David DeLira motioned / Lynn Pulliam seconded)

Approval of GGRC Early Start Correction Plan

Brenda Gonzales and Eric Zigman reviewed the GGRC Early Start correction plan provided in the Board packet and asked if anyone had questions. Explained how the plan lowered eligibility standards so more applicants could get the services. It also addressed timely IFSPs and Provisions of Service, Systemic Program Development, and Service Provider Rates.

ACTION A. Approval of GGRC Early Start Correction Plan

The board packet provided documentation, and Lisa Rosene asked for questions before the vote. No questions or comments were made, and the guidelines were approved.

M/S/C Kate O'Connor motioned / Shirley Poitier seconded)

Service Provider Advisory Committee (Kate O'Connor)

Kate O'Connor presented on the internship program training by vendors and how it will assist in working with people served with intellectual disabilities and help with hiring.

Amanda Pyle spoke to a statewide initiative led by the Tri-Counties Regional Center to create and translate a video series similar to HCBS to help educate on what regional centers do.

There are planned supplemental coloring books to accompany the information.

Legislative Committee/ARCA Report (Edith Arias)

Edith gave updates on the last Legislative Committee meeting, ARCA Academy and Master Plan updates, and recent legislation on the Governor's desk.

ARCA Academy Recap

Multiple Board members, Shirley, Marta, and Edith, attended the September 6-7 ARCA Academy session in San Bernadino on behalf of GGRC. Edith has ARCA binders in English and Spanish available for reference. A new video was also created to assist new staff and intakes. The committee discussed supporting ways for board members to get more involved in the community on behalf of GGRC.

AB 2423

Eric reported on the final push to get a rejection of the delay in the full implementation of the service provider rate methodology. This is critical to the people we serve, as service providers cannot find enough staff to serve people at the current rates. A great deal of community advocacy has gone on to get to this point, and over 9,500 people have signed the Lanterman Coalition petition. Advocates are urging the government to sign. This is a significant change to provider funding. DDS must renew the current costs every two years; the bill is on the Governor's desk.

AB 1147

Regional Centers would be subject to the Open Records Act, which both houses passed. The bills are now on the governor's desk to pass or veto by 9/30. There's a concern that it can expose private client data and tie nonprofits to the government, and the regional centers wouldn't have the bandwidth to maintain it.

Master Plan on Developmental Services –

Edith Arias provided insights from her participation at her sixth meeting. It was observed that most attendees during the public meetings were from Southern California. The following five workgroups have been formed to gather input from Committee members and the community:

Group 1: Individuals and families experience person-centered service systems they trust

Group 2: Individuals receive timely, inclusive, and seamless services across all service systems

Group 3: Individuals and their families receive services from a high-quality, stable, and person-centered workforce

Group 4: Individuals and their families experience consistent, transparent, accountable, and data-driven systems that focus on outcomes

Group 5: Individuals are entitled to life-long services with adequate resources

Director’s Report (Eric Zigman)

Interim Acting Director Announcement

Eric Zigman announced he will be on vacation from September 23rd to October 21st and has named Amanda Pyle as interim acting director in his absence.

Michael LoBue’s Retirement from the GGRC Board of Directors

Eric announced board member Michael LoBue’s resignation from the GGRC Board of Directors.

Proposed Performance Contract FY 24-25

Eric reviewed the contract, which was made available in the packet.

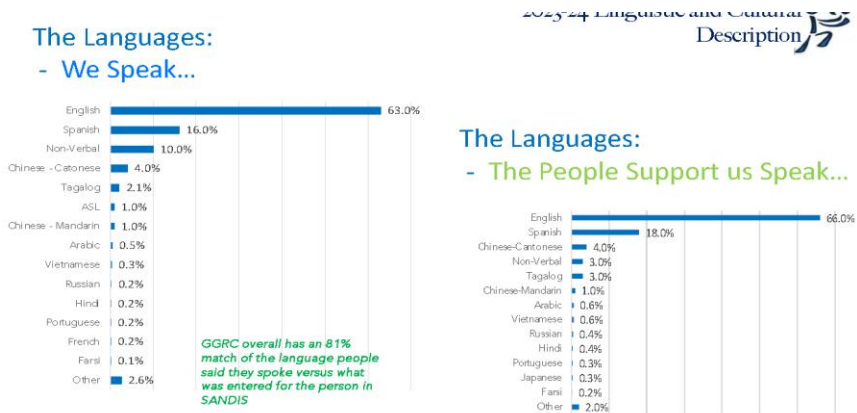
ACTION A. Approval of Proposed Performance Contract FY 24-25

The board packet provided documentation, and Eric explained that it individually measures aspects of the entire regional center system and GGRC. He asked for questions or comments before the vote. No questions or comments were made, and the contract was approved.

M/S/C (David DeLira motioned / Lynn Pulliam seconded)

Board of Education Presentation: GGRC Language and Cultural Competency Survey Results (Ami Sullivan)

“Who we serve. How we best engage and support our communities”. They collected 2952 responses out of just under 9,000, which consisted of responses to 20 questions. Response mechanisms used were online, text, and live call, and the survey was offered in 7 languages.



The Board Meeting adjourned at 8:11 pm. Jacy wished everyone a good summer.

Respectfully submitted,
 Lisa Catalano for Lynn Pulliam