

**GOLDEN GATE REGIONAL CENTER BOARD of DIRECTORS  
MEETING**

Tuesday, November 19<sup>th</sup>, 2024, 5:30 PM

Via Zoom Video Conference  
and  
In-Person at GGRC,1355 Market Street, #220, San Francisco, CA 94103\*

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- 5:30pm    I.    **CALL TO ORDER / INTRODUCTIONS** (Jacy Cohen)
- 5:35pm    II.   **CONSENT AGENDA ITEMS** (Jacy Cohen)
- ACTION**            A. Agenda
- ACTION**            B. Record of October 15, 2024, Meeting
- 5:40pm    III.   **PUBLIC COMMENT/ANNOUNCEMENTS** (Jacy Cohen)
- 5:45pm    IV.   **COMMITTEE REPORTS**
- A. Finance Committee (Michael Bernick)
1. Monthly Financial Statement
- ACTION**                            2. Acceptance of Independent Audit
- 6:00pm    V.    **STATE COUNCIL ON DEVELOPMENTAL DISABILITIES**
- A.        Update on SCDD Activities (Sheraden Nicholau)
- 6:10pm    VI.   **COMMITTEE REPORTS** (Continued)
- B. Services Committee (David DeLira)
- ACTION**                            1. Approval of Delegated Conservatorship Policy
- C. Board Operations Updates (Lynn Pulliam)
1. Board Retreat Recap
2. Board Presentations in 2025
- D. Service Provider Advisory Committee Updates (Kate O'Connor)
- E. Legislative Committee/ARCA Update (Edith Arias)
1. Master Plan on Developmental Services
2. ARCA's Standards and Practices Committee
- F. Executive Committee Updates (Jacy Cohen)
- 6:40 pm    VII. **DIRECTOR'S REPORT** (Eric Zigman)
- A. GGRC/SCDD Presentation on the National Core Indicators (Eric Zigman and Sheraden Nicolau)

7:00 pm VIII. **EXECUTIVE SESSION** (if necessary)

\* You must RSVP to attend in person or to receive the Zoom meeting information. To RSVP or if you have any questions, please email Lisa Catalano at [lcatalano@ggrc.org](mailto:lcatalano@ggrc.org).



# Golden Gate Regional Center

*Supporting Lives of Liberty and Opportunity*

RECORD of November 19, 2024, 5:30 PM

PRESIDING: Jacy Cohen

DIRECTORS PRESENT: David DeLira  
Marta Guzman  
Kate O'Connor  
Shirley Poitier  
JJ Khin

Lynn Pulliam  
Michael Bernick  
Sharon Jones  
Edith Arias  
Tracy Bullock

DIRECTORS ABSENT: Brindicy Alcaraz

STAFF: Amanda Pyle  
Frances Biderman  
Jennila Worrell  
Israel Pichardo

Lisa Catalano  
Lisa Rosene  
Brenda Gonzales  
Ihsan Shagiwal

GUESTS: Sheraden Nicholau  
Alida Fisher  
Chris Aguirre  
Jenica Hadley

Oscar Arteta  
Liliam Ansari

## CALL TO ORDER (Jacy Cohen)

Ms. Cohen called the meeting to order at 5:35 p.m. Welcoming remarks and introductions followed.

## CONSENT AGENDA ITEMS (Jacy Cohen)

### **ACTION A. Agenda**

*The agenda for today's meeting was approved with no changes.  
M/S/C (Kate O'Connor motioned / Edith Arias seconded)*

### **ACTION B. Record of Oct 17<sup>th</sup>, 2024, Meeting**

*No comments or corrections  
M/S/C (David DeLira motioned/ Sharon Jones seconded)*

## **PUBLIC COMMENT / ANNOUNCEMENT**

Jacy Cohen announced that, as is the Board’s usual practice, there will be no December meeting and that the GGRC holiday party will be on December 6th. Invitations with additional information will be sent out.

## **COMMITTEE REPORTS**

### **Finance Committee (Michael Bernick)**

#### **Monthly Financial Statement:**

Eric reported GGRC’s monthly financial statements as of September 30, 2024.

#### **Operations**

After three months of operations, year-to-date expenditures are under budget by 3.0%. All operations funds are expected to be fully expensed for the fiscal year over the normal course of operations.

#### **Purchase of Services (POS) Excluding CRDP**

After three months of operations, year-to-date POS expenditures are under budget by 3.9%. This fiscal year's estimated surplus is approximately \$26 million.

#### **Community Resource Development Plan (CRDP) Funding**

Placement funds and Start-Up funds have been allocated but have yet to be expensed.

### **ACTION     A. Acceptance of Independent Audit Report**

A copy of the audit report was dispersed to the members. Finance Committee Chair Bernick and member Cohen talked about the meeting that the Finance Committee had with the Auditors (both with GGRC Staff and in Executive Session without Staff). Chair Bernick mentioned that the Auditors audited several regional centers and were complimentary regarding GGRC’s fiscal performance and department. Jacy added that GGRC earned an “unmodified opinion,” which means the audit was “clean” with no problems. The Finance Committee recommends acceptance of the audit as presented. Without further discussion, the audit was accepted and approved by the Board.

*M/S/C (David DeLira motioned / Kate O’Connor seconded)*

### **State Council on Developmental Disabilities Update on SCDD Activities (Sheraden Nicholau)**

#### **Upcoming statewide training**

Upcoming statewide trainings for November and into December in English, Spanish, and other languages upon request: RC Fair Hearings & Complaints and Virtual Q&A on RC Series.

Upcoming statewide trainings: <https://scdd.ca.gov/scdd-trainings/>

#### **Bay Area Representative for the Statewide Self-Advocacy Network (SSAN) HIRING A FACILITATOR**

The Bay Area Representative for SSAN is looking to hire a facilitator to help her with Statewide Self-Advocacy Network (SSAN) tasks and meetings. The hours are flexible, but the minimum is 20 per quarter. If you have experience working with people with intellectual and/or developmental disabilities, live in/near San Francisco, and have experience with preparing for meetings, organizing notes, and travel training, please consider applying to be a facilitator.

If interested and have the qualifications to apply, please email your resume and request an \_\_\_\_\_

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interview at sdesumala@gmail.com and gabriela.solval@scdd.ca.gov.

Check out the State Council’s Year-round Sponsorship Opportunity: we support events that promote self-advocacy, leadership, and education for the I/DD community. You need to submit a request at least 90 days before your event. \$2500 limit per sponsorship. Read more about the request process: <https://scdd.ca.gov/sponsorships/>

### **Board Operations (Lynn Pulliam)**

Lynn Pulliam recapped the GGRC Board Retreat. The Board suggested holding a second “mini” retreat in February. The 2025 Board presentations were reviewed, including topics such as Challenges Facing GGRC from a MAC Perspective, Strategic Plan, and Advocacy for GGRC.

### **Services Committee (David DeLira)**

David DeLira reviewed what was covered in the Services Committee meeting.

#### Update on funding for Caring Class Series: Cantonese-speaking clients at GGRC (Jacy/Amanda/Lisa)

Amanda Pyle will be the GGRC point person for this project going forward. The point person will check in with the committee on essential updates and decisions that need to be made as a committee and have future meetings as a group with Julia Ballantyne of The ARC of CA (if needed). Amanda is reviewing the proposal and discussing reallocating funds with DDS and what GGRC’s options are.

#### New GGRC Website (Amanda Pyle)

Amanda updated the Board on the revamping and recreation of the GGRC Website. In December, HeartSpark (GGRC’s web development project contractor) will send new visuals (logo change) for a virtual vote with GGRC leadership. The final choices of logos will be sent out widely to the staff and people served (and their families) for vote. Amanda can request templates with embedded brand standards for marketing needs.

#### Committee Update

Jacy is taking a hiatus from the Services Committee due to her involvement with the People's Caucus returning and allowing new members to get involved with the committees. She’s looking at January and will keep the committee posted.

#### Conservatorship

Eric explained the Policy under consideration tonight by the Board. The Executive Committee has been advised and supports the passage. This policy is only for individuals conserved by DDS (where the daily management of the conservatorship is delegated to regional centers). At GGRC, this requirement currently covers three individuals.. To mitigate potential conflicts for individuals served with delegated conservatorship, the day-to-day duties shall be carried out by GGRC’s Appeals and Compliance Specialist, Khatonia McCarty, and overseen by the

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Executive Director, Eric Zigman. Eric remains involved in these conservatorships as he has done for the past eight years.

On the general topic of conservatorship, Board Members Shirley and Marta discussed the importance of conservatorships and, especially, planning for the future of their loved one to ensure they have support.

**ACTION A. Approval of Delegated Conservatorship Policy**

*A copy of the conservatorship policy is available in the November packet. Without further discussion, this policy was approved.*

*M/S/C (Jacy Cohen motioned / Kate O'Connor seconded)*

**Service Provider Advisory Committee (Kate O'Connor)**

The committee is preparing for the upcoming 2025 changes both on a state and federal level. In particular the discussion revolved with regard to immigration issues and the impact on staffing.

DDS's New Service Provider Directory

DDS due date for adding providers is November 29, 2024. A 10% incentive was offered to providers to complete their information in the directory. Many issues have arisen locally that presented barriers to some of our local providers in filling out the forms, which DDS is working to correct.

Rate Reform

The long-awaited full implementation of the new Rate Setting Methodology will be being on January 1<sup>st</sup>, 2025! This is the fruit of decades of advocacy and GGRC is so very pleased to see this day finally arrive. While most providers will see significant rate increases, the details of notification, POS authorizations and E-billing will need to be worked out. GGRC needs to prepare letters and update service codes.

Legislative Breakfast Planning

SPAC and GGRC Legislative Committee will discuss the possibility of having another Legislative Breakfast sometime in the spring. North Bay Regional Center let us know when theirs is scheduled, so we will not schedule GGRC's on that date.

**Legislative Committee/ARCA Report (Edith Arias)**

Edith Arias reviewed recent legislative and ARCA updates.

Bill Updates

Chaptered (signed by Governor and now law)

- a. AB2423 – every two-year refreshment of rate model to current costs (updating the models only, no requirement to fund the updated rates)
- b. AB1147 – Public Records Act (1/1/2026), gift dollar limit to staff, etc.
- c. AB3291 – Future planning for people served & potential homeless/risk of homelessness housing subsidy added to the law.

Vetoed by Governor

- a. SB 12821 (Menjivar) – Self Determination Bill – Veto Message indicated Master Plan should address these issues in their deliberations, recommendations and plans.

ARCA Update

ARCA met on Oct 17, 2024. The topics of the ARCA Delegate Committee were Board member recruitment, client advisory committees, and onboarding new Board members.

Edith Aria's role on the GGRC Board ends when she terms off in June. Edith reminded the members that a new ARCA delegate from GGRC is needed. The next ARCA meeting is Jan 16-17, 2025, in Sacramento.

Master Plan Update

Edith informed the Board about the Master Plan Committee Meetings. Upcoming meetings are on 12/11/24 in Sacramento and 1/8/25 in Los Angeles. Edith discussed how the committee intends on establishing some recommendations to increase consistency between regional centers, as well as discussing many other issues in the five Workgroups. Edith is a member of Workgroup #2. The committee will need to produce a draft report of recommendations in March 2025.

For more information see the Master Plan on Developmental Services link:

<https://www.chhs.ca.gov/home/master-plan-for-developmental-services/>

**Executive Committee Updates (Edith Arias for Jacy Cohen)**

Jacy Cohen requested that each of the six GGRC Board Committees create a “charter statement” (purpose and focus of the committee) to be reviewed in their committees in January and approved by the full board in February. Jacy will send out more information on what the previous charters for each committee looked like as a starting point for each committee to consider. She urged committee members to think about creating these statements in simplified, plain language so the purpose and focus of these committees can be clear to everyone.

**Director's Report (Eric Zigman)**

National Core Indicator (NCI) Results Presentation (Eric Zigman and Sheraden Nicholau)

In general terms, The NCI survey assesses satisfaction with and performance in services and support provided to individuals with intellectual/developmental disabilities (IDD).

Sheraden and Eric provided the Board information on the National Core Indicator Surveys and some results in GGRC's catchment area. Sheraden covered the reason for the survey, its use throughout the nation, the unique nature of the Individual survey (in getting information directly from adults served) and many other aspects of the history of these surveys. She also talked about the survey data gathering process and the State Council's role in making that happen.

Eric discussed an array of results of each survey in the second half of the presentation Board members asked questions of the presenters, particularly in how GGRC scored in relation to other regional centers. Eric and Sheraden pointed the board to the NCI “Dashboard” on DDS' website, when anyone can see the data for the state or by regional center. These Dashboards can be found here: <https://www.dds.ca.gov/rc/nci/nci-interactive-dashboard/>

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The PowerPoint presentation will be shared with the board.

The Board Meeting adjourned at 7:22 pm.

Respectfully submitted,

Lisa Catalano for Lynn Pulliam

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